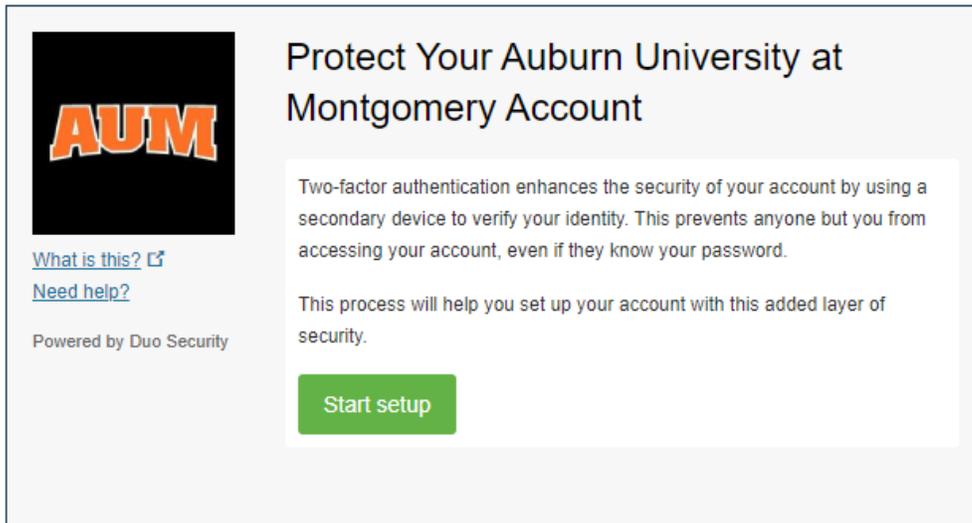


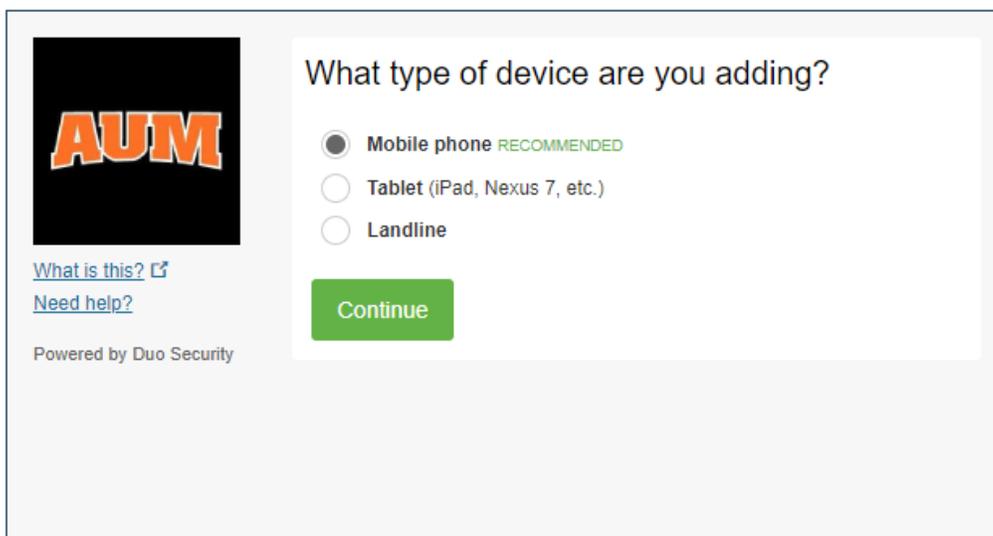
1. Welcome Screen



Click on the Start Setup tab to begin enrollment.

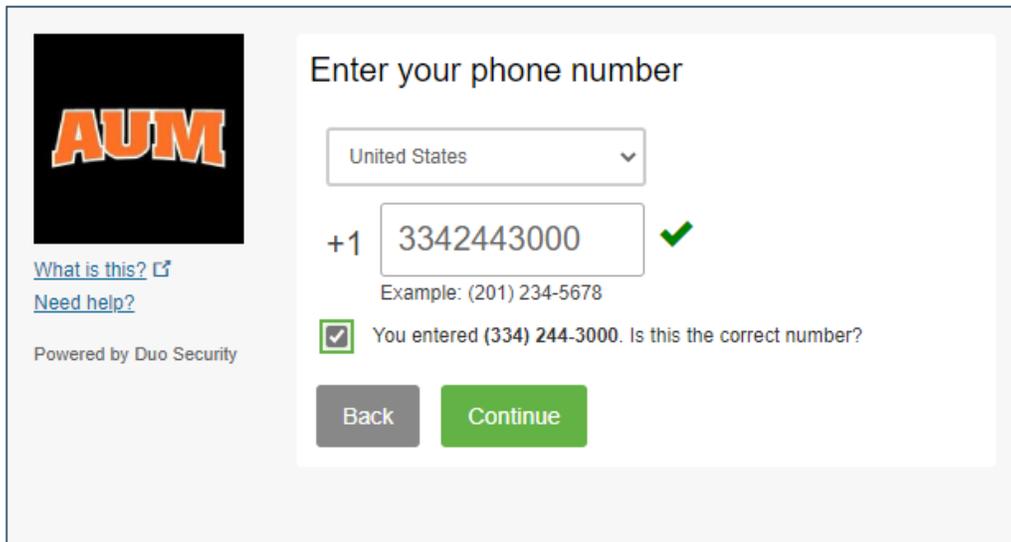
2. Choose your Authentication device

Choose what kind of device you would like to enroll and click Continue. Smartphones are recommended for the best experience.



3. Enter your Phone Number

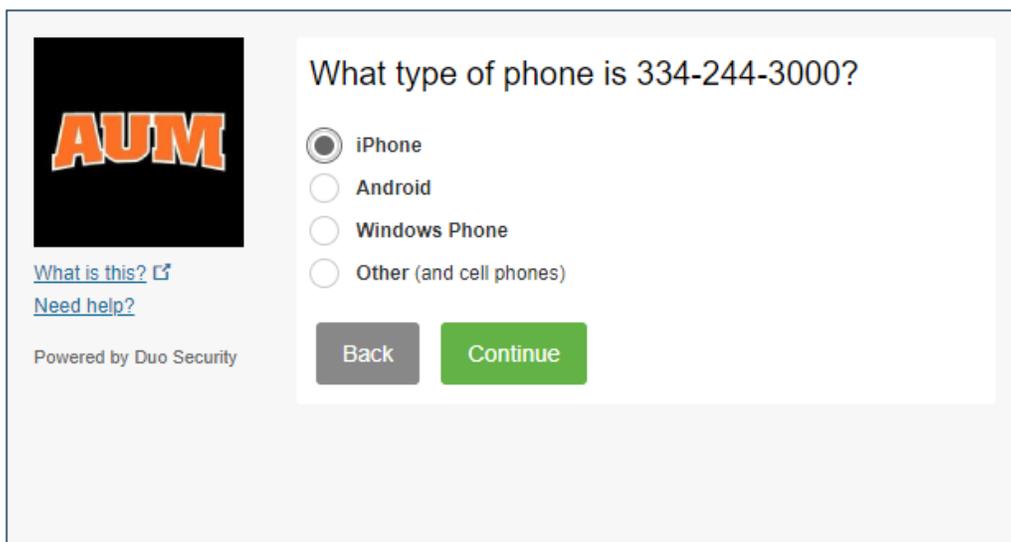
Choose your country from the drop-down list, type your 10 digit phone number, check the box to verify the telephone number and click **Continue**. Use the phone number to the device you are going to have with you when logging in to a DUO-protected service. If you chose "Landline" in Step 2, complete this step with your Landline number and skip to Step 7.



The screenshot shows the 'Enter your phone number' step of the AUM setup process. On the left is the AUM logo and links for 'What is this?' and 'Need help?'. The main content area has a title 'Enter your phone number' and a dropdown menu set to 'United States'. Below that is a text input field containing '+1 3342443000' with a green checkmark to its right. An example '(201) 234-5678' is shown below the input. A checkbox is checked, with the text 'You entered (334) 244-3000. Is this the correct number?'. At the bottom are 'Back' and 'Continue' buttons.

4. Select your Platform

Select which operating system your device uses and click **Continue**.



The screenshot shows the 'What type of phone is 334-244-3000?' step of the AUM setup process. On the left is the AUM logo and links for 'What is this?' and 'Need help?'. The main content area has a title 'What type of phone is 334-244-3000?' and four radio button options: 'iPhone' (selected), 'Android', 'Windows Phone', and 'Other (and cell phones)'. At the bottom are 'Back' and 'Continue' buttons.

5. Install DUO Mobile

DUO Mobile is an application which runs on your smart device and it helps to authenticate quickly and easily. You may find the App by doing a search for **DUO Mobile** using the Google Play on Androids and the App Store on iPhones.



[What is this?](#) [Need help?](#)

Powered by Duo Security

Install Duo Mobile for Android



1. Launch the Google Play Store app and search for "Duo Mobile".
2. Tap "Install" to install the app.

[Back](#) [I have Duo Mobile installed](#)

6. Activate DUO Mobile

After activating this App it will link your account so you can use it for signing in. Using an iPhone, Android, Windows Phone, and Blackberry 10, activate DUO Mobile by scanning the barcode using the app's built-in barcode scanner. Alternately, you may also click on the "Email me an activation link instead" link.



[What is this?](#) [Need help?](#)

Powered by Duo Security

Activate Duo Mobile for Android

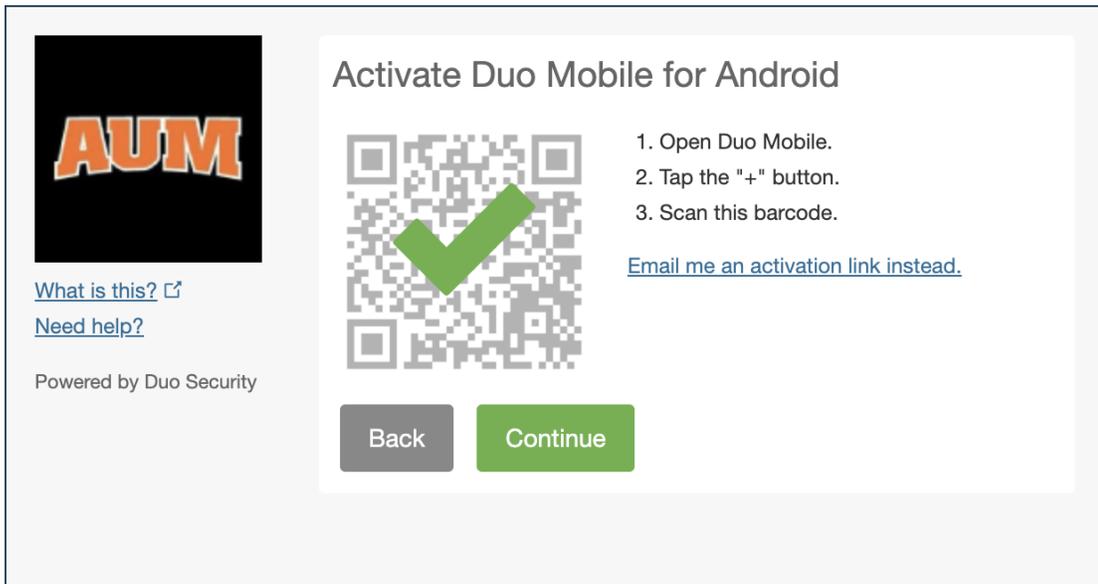


1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.

[Email me an activation link instead.](#)

[Back](#) [Continue](#)

Once you have scanned the barcode successfully, you will be allowed to click Continue.



AUM

[What is this?](#) [Need help?](#)

Powered by Duo Security

Activate Duo Mobile for Android



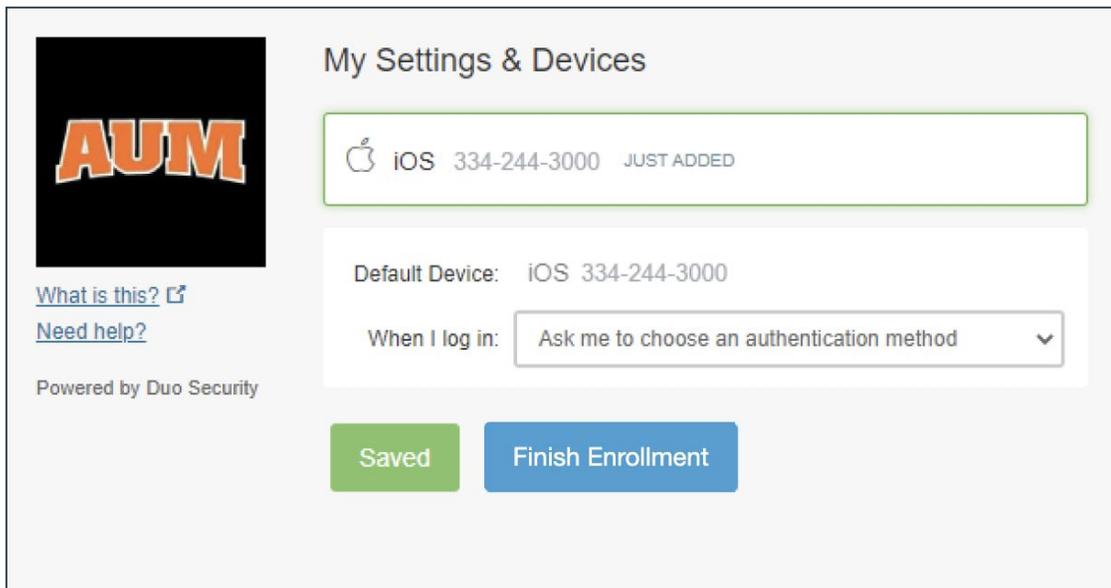
1. Open Duo Mobile.
2. Tap the "+" button.
3. Scan this barcode.

[Email me an activation link instead.](#)

Back Continue

7. Choose your Settings and Devices

Click the down arrow shown next to "When I log in:" and choose which option best suits your needs and Click on **Finish Enrollment**.



AUM

[What is this?](#) [Need help?](#)

Powered by Duo Security

My Settings & Devices

iOS 334-244-3000 JUST ADDED

Default Device: iOS 334-244-3000

When I log in: Ask me to choose an authentication method

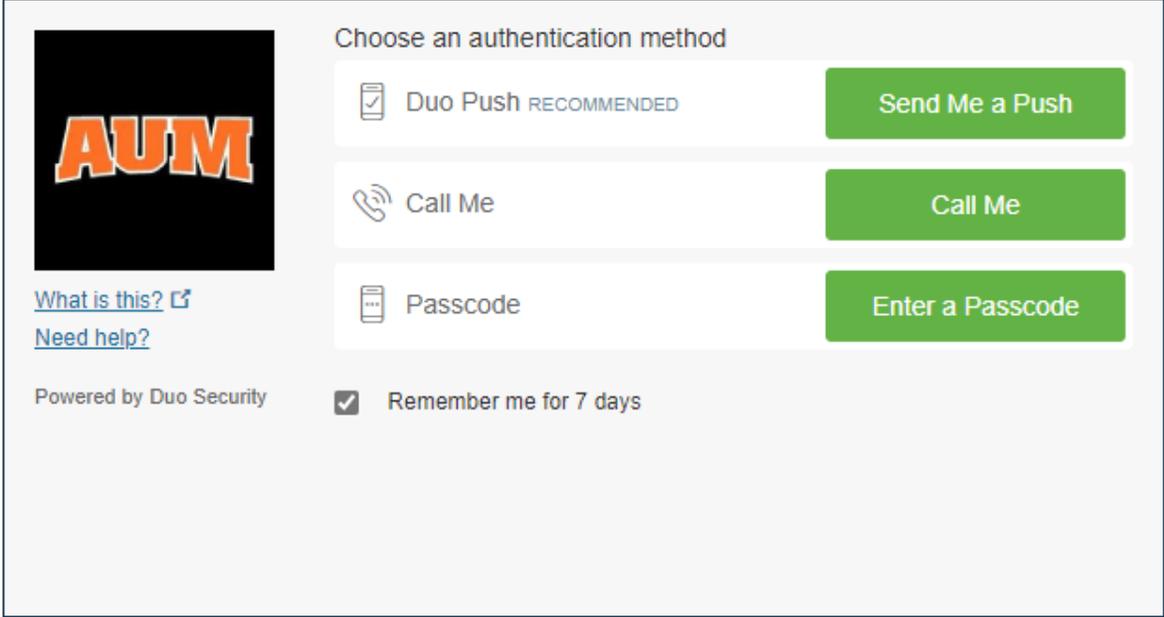
Saved Finish Enrollment

Three Authentication Options

Send Me a Push – DUO will send the mobile device you registered a notification asking you to verify by selecting the green checkmark to authenticate your login.

Call Me - DUO will call the phone number you registered earlier and you will be given a number to enter in order to login.

Enter a Passcode – Open the Duo App on the device you registered and touch the AUM Logo. Below the logo will appear the 6 digit Passcode that you must enter.



The screenshot shows the Duo authentication interface. On the left is the AUM logo. Below it are links for "What is this?" and "Need help?". At the bottom left, it says "Powered by Duo Security". The main area is titled "Choose an authentication method" and contains three rows, each with an icon, a label, and a green button:

- Duo Push RECOMMENDED** (with a checkmark icon) and a button labeled "Send Me a Push".
- Call Me** (with a phone icon) and a button labeled "Call Me".
- Passcode** (with a passcode icon) and a button labeled "Enter a Passcode".

At the bottom right, there is a checked checkbox labeled "Remember me for 7 days".

For assistance, please call the AUM IT Services Helpdesk at (334) 244-3500

Helpdesk Semester Hours of Operation

Monday-Thursday	7:30am-10:30pm
Friday	7:30am-5:00pm
Saturday	11:00am-5:00pm
Sunday	1:30pm-5:30pm

Helpdesk Non-Semester Hours of Operation

Monday-Friday	7:30am-4:30pm
Saturday	Closed
Sunday	Closed