

**AMANDA HINES**  
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Wetumpka, AL

334.318.4439

## **Objective**

To secure a tenure-track faculty position in the Department of Medical & Clinical Laboratory Sciences at Auburn University at Montgomery, where I can contribute my 14 years of laboratory and educational experience, my leadership in laboratory operations, and my dedication to improving community and academic health through instruction, research, and service.

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## **Education**

**Master of Public Health** - *Certified Health Education Specialist*  
Mississippi University for Women - May 2021

**Bachelor of Biology - Medical Laboratory Sciences**  
Auburn University at Montgomery - July 2011

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## **Certifications**

- Medical Laboratory Scientist - ASCP (August 2011 - Present)
  - Certified Health Education Specialist (CHES) - October 2022 - Present
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## **Professional Experience**

### **Medical Laboratory Scientist**

LabCorp | Montgomery, AL  
March 2021 - Present

- Provide patient phlebotomy and STAT testing for communicable illnesses.
- Serve as liaison for physicians regarding testing procedures and options.
- Perform and document quality assurance, control, and proficiency testing.
- Experience with CLIA inspections and compliance requirements.

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**Laboratory Manager / Technical Consultant**

Central Alabama Urology Associates | Montgomery, AL  
August 2017 – December 2023

- Managed operations of an in-office chemistry lab in compliance with CLIA and COLA standards.
- Created and maintained laboratory policies and procedures.
- Supervised and trained employees and student interns.
- Oversaw quality control, assurance, and instrumentation troubleshooting.

**Medical Laboratory Scientist (Supervisor)**

Central Alabama Veterans Healthcare | Montgomery, AL  
May 2016 – March 2021

- Led laboratory operations including phlebotomy, specimen processing, and instrumentation troubleshooting.
- Authored and revised SOPs in compliance with CAP standards.
- Provided mentorship and instruction to interns and new hires.

**Medical Technologist**

Jackson Hospital | Montgomery, AL  
February 2012 – May 2016

- Participated in the employee leadership committee.
- Delivered technical training to students and new employees.
- Ensured calibration and reliability of laboratory instrumentation.

**Medical Technologist**

Baptist Health | Montgomery, AL  
August 2011 – May 2016

- Conducted laboratory testing for hospital and urgent care centers.
  - Trained staff in laboratory techniques and quality assurance procedures.
  - Maintained Joint Commission and CAP compliance.
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### **Teaching & Educational Experience**

- Developed and presented educational material to interns and staff across multiple healthcare facilities.
  - Provided formal and informal instruction on urinalysis, blood banking, instrumentation, and lab management.
  - Assisted in coaching laboratory techniques with an emphasis on safety, quality, and regulatory compliance.
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### **Skills & Qualifications**

- Leadership & Management in Clinical Lab Settings
  - Online Course Development & Maintenance
  - Quality Assurance, Quality Control, and Regulatory Compliance (CLIA, COLA, CAP)
  - Clinical Immunohematology, Urinalysis, Instrumentation, Lab Management
  - Proficient in SPSS and Microsoft Office Suite
  - Effective Communication with Diverse Audiences
  - Data Analysis, Policy Development, Research and Presentation Skills
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### **Professional Service & Research Interests**

- Research interests include laboratory education, community health outreach, and best practices in diagnostic testing.
  - Dedicated to fostering diversity and inclusion in the academic and healthcare environments.
  - Committed to mentoring undergraduate students in research and professional development.
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### **References**

Available upon request.

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